

Maintenance and Warranties

Sports Equipment

BB01	BASKETBALL GRIZZLY HOOP
BB02	BASKETBALL / NETBALL ROTATING HOOP
BB03	FOUR WAY HOOP
PP01	PING PONG TABLE

1. General Oversight & Responsibility

Parklife equipment is engineered for high-performance recreation. However, it is subject to heavy use, including slam-dunking, hanging, wind loads, fatigue loading, and environmental stressors (C5-M coastal zones).

- **Owner's Obligation:** Per Clause 10.1 of the Parklife Terms and Conditions of Trade (T&C), the owner is solely responsible for implementing a documented program of routine inspections.
- **Warranty Validity:** Warranty coverage is strictly conditional upon the owner maintaining these records and providing them upon request (T&C Clause 13.1.4).
- **Safety Notice:** Parklife must be contacted immediately if any structural issues are detected. Only Parklife-authorized parts and agents may be used for repairs. Unauthorized work voids the warranty and the PS1 Engineering Certification (T&C Clause 13.1.2 & 13.4).

2. Site Maintenance & Clearances

To prevent damage excluded under T&C Clause 13.1.1, the following clearances must be maintained:

- **Vehicles/Mowers:** Must maintain a 2m minimum clearance from all equipment.
- **Vegetation:** Shrubs must be kept 1m from equipment; new trees must be planted at least 4m away.
- **Chemicals:** Pesticides and herbicides must be kept well clear of all protective coatings.
- **Post-construction:** Including soils, concrete or mortar, should be removed from the protective coatings as soon as possible.

3. Inspection Schedule (NZS 5828:2015)

Routine Visual Inspection (Weekly/Fortnightly)

Purpose: Identify hazards from everyday use, vandalism, or weather.

- **Vandalism/Graffiti:** Check for sharp edges, broken components, or offensive material.
- **Structural Integrity:** Ensure main posts are upright with no signs of impact or ground-level movement.
- **Net Condition:** Inspect nylon nets for "V" shapes or loops (head/neck entrapment hazards per NZS 5828).
- **Safety Signage:** Confirm "No Dunking" stickers are attached and legible (T&C Clause 13.3.1).

Operational Inspection (1–3 Months)

Purpose: Detailed check of operation and stability.

- **Fastener Check:** Manually tighten all nuts and bolts.
- **Ring Stability:** Inspect hoops. Any ring with a permanent deformation of $>5^\circ$ must be decommissioned immediately.
- **Finish Integrity:** Inspect for corrosion. For units specifically specified with a C5-rated coating system located in C5-M Coastal Zones, salt buildup must be washed off with fresh water to prevent pitting.

Comprehensive Annual Inspection (Yearly)

Purpose: Establish long-term safety of equipment, foundations, and welds.

- **Independent Certification:** Performed by an RPII qualified inspector to certify ongoing compliance.
- **Weld Fatigue:** Detailed inspection of all load-bearing welds, specifically arm-to-post gussets.
- **Foundation Check:** Ensure concrete footings have not "heaved," cracked, or been undermined.
- **Corrosion Management:** Full wash-down and application of touch-up paint (per PPG/Dulux guides) to maintain protective properties.

4. Structural Warranty (5-Year)

Scope: A 5-year structural warranty applies to the main post, arm, backboard and hoop. (The nylon net is a high-wear component and is excluded).

Mandatory Condition: Records of the above inspections must be available for any claim to be processed.

Exclusions (Per T&C Clause 13) including but not limited to:

- **Misuse:** Damage from dunking, hanging, or loads exceeding design intent.
- **Vandalism:** Graffiti, scratches, or cosmetic fading.
- **Impact:** Damage from vehicles, mowers, or sharp objects.
- **Coastal Environments (C5-M Zone):** For units specifically specified and supplied with a C5-rated coating system and located within 500m of the high-tide mark, regular fresh-water wash-downs are a mandatory maintenance requirement. Failure to remove salt buildup voids the warranty.
- **Unauthorised Alterations:** Any third-party repairs or use of non-genuine parts voids the warranty and the certified design status (PS1).

Refer to [Parklife Terms and Conditions of Trade](#) for the full extent of the Warranty, Exclusions and Liability.

5. Contact Information

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