



PARKITECT®

## Factory Backed General Warranty

### What does this Warranty cover?

Hereby PARKITECT grants a worldwide voluntary manufacturer's warranty ("Warranty") for all of its Modular Pumptrack Products ("Products") limited to the first purchaser of the Product ("Client"). This Warranty covers defects in materials and workmanship on Products sold completely assembled by PARKITECT or an authorised PARKITECT Reseller, installed and maintained in accordance with the Owner's Manual and Assembly Guide. This Warranty gives you specific rights, and you may also have other rights, which vary from state to state.

### How long is the Warranty valid?

To the extent permitted by law and unless a shorter duration is stipulated by law, any warranties implied by law are limited in duration to maximum:

- **5 years:** for the functional strength of all: galvanised metal parts, solid plastic parts, rubber parts, and fibreglass parts,
- **2 years:** on the riding surface,

from the date of the transfer of risks of the Product to the Client.

Repaired or replaced Products are covered for the remainder of the original Warranty period and subject to the conditions outlined in the original Warranty, to the extent permitted by law.

### What does this Warranty not cover?

- Any Defect caused by exposure to: vandalism, misuse, intensive strain, unforeseen environmental conditions, accident, neglect, improper handling, improper transportation, abuse, an act of God, etc., is not covered.
- Any Defect related to: improper assembly, improper installation, non-compliance with recommended maintenance and care procedures, improper or incorrectly performed maintenance, repairs performed by someone other than an authorised PARKITECT Reseller, use of aftermarket products or devices in conjunction with the Product, alteration of the Product, etc., is not covered.
- Any Defect caused by normal "wear and tear" and exposure to weather, such as: loose or unscrewed nuts and bolts, worn down riding surface, chips and scratches on the riding surface, discolouration of surfaces and other cosmetic issues, etc., is not covered.
- Any Defect claimed more than 60 days after the first detection of the Defect, or 60 days after the Defect should have been detected during a regular inspection, is not covered.



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- Any Defect on Second Hand Products such as: EX-demonstration Products, Used Products, EX-rental products, even if purchased directly from the manufacturer, is not covered.

### **How do you make a Claim under this Warranty?**

Your first point of contact for any Warranty Claim is whoever sold you the Product, be that PARKITECT AG, or any of its: Reps, Resellers, Dealers or Distributors within the world wide distribution network ("PARKITECT Contact").

To make a Claim under this Warranty, notify your PARKITECT Contact of the Defect. You will be provided with a Warranty Claim Form and instructions about how to proceed.

### **What will PARKITECT do upon receiving a Claim?**

Upon receiving a complete Claim, PARKITECT will open a Warranty Claim Protocol and perform an internal analysis of the claimed Defect. Any Product found to be defective will be refunded, replaced or repaired at PARKITECT's discretion. Shipping costs incurred from replacement will be borne by PARKITECT. In case of replacement or refund, defective Products become the property of PARKITECT. The defective parts shall be returned to PARKITECT upon request.