

MAINTENANCE AND WARRANTIES

HR01 PING PONG HUBBSTER
HR02 FOOTBALL HUBBSTER
HR03 BASKETBALL HUBBSTER
HR04 FITNESS HUBBSTER
HR05 PETANQUE HUBBSTER
HR06 GAMES HUBBSTER

Hubbster's are designed and manufactured by Hubbster in Denmark and are sold exclusively in New Zealand through Parklife. The warranty and maintenance recommendations are provided by Hubbster.

INSTALLATION

Ensure the equipment is installed by Parklife or by an approved installer using the Hubbster installation drawings.

MAINTENANCE AND INSPECTIONS

Hubbster distinguishes between 3 levels of maintenance:

Level 1 – Cleaning and Monitoring

Frequency:

Approximately 2 x per month - depending on user frequency and weather conditions.

Scope of Work:

Continuous monitoring and easy cleaning of the hub with exterior wipe, remove dirt inside the hub and the objects, as needed.

Hubbster provides a **Service App** with purchase that provides written and video-supported instructions, guidance and documentation.

Hubbster delivers one cleaning kit with each hub. Extra kits can be purchased, or contents can be refilled locally.

The cleaning and monitoring do not require special qualifications and can be carried out as a service by:

- Parklife
- Asset Owner
- Maintenance Contractor
- Local Ambassador

Local ambassadors can be offered a benefit package (for Hubbsters set up for paid usage) that allows use of the Hub for free and a number of free tickets to family and friends.

Level 2 – Replacement Objects

Replacement and supplement of objects detected by the inventory control system regular inspection or reported by users.

Parklife to be notified and replacement items will be provided by Hubbster.

Level 3 – Battery Check and Mechanical Upgrade

Any mechanical repairs or battery replacement (2 years approximate lifetime) will be carried out by Parklife or by an approved service provider selected by the owner. Hubbster provide technical maintenance and repair advice for each component of the Hub.

CONTACTS

Supplier	Parklife 0295 348 859 info@parklife.co.nz www.parklife.co.nz
Maintenance	HTS Group 09 634 7128 nmaharaj@htsgroup.co.nz www.htsgroup.co.nz

WARRANTIES

Hubbster provides an 8-year rust warranty on the cabinet, and a 2-year warranty for all other parts including mechanical faults on moving parts, the lock as well as the electronics and the inner box of the hub, which is made of weather-resistant high-pressure laminate plate.

If the owner is carrying out the cleaning and maintenance, then the warranty is valid on the condition that the owner performs and records the regular external and internal cleaning with repair of surface damage of the external powder coating as required. The ongoing cleaning and care shall be recorded and documented in Hubbster's free **Service App** using photos and checkboxes as well as any comments.