

# Maintenance and Warranties

## Pump Tracks

**MPT01V3 RHYTHM STRAIGHT**  
**MPT02V3 SPEED RING**  
**MPT03V3 QUADRAGON**  
**MPT04V3 RAUPO**  
**MPT05V3 KAPITI**  
**MPT06V3 WORLD CUP**  
**MPT07V3 ADVANCED**

**MPT01V4 RHYTHM STRAIGHT**  
**MPT02V4 SPEED RING**  
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Modular Pump Tracks are subject to heavy use by a range of users on various wheeled equipment in unsupervised outdoor environments and are subject to vandalism.

The asset owner is responsible for maintaining a program of routine inspections and maintenance to ensure public safety and extend the asset's life.

### General

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Routine inspections and maintenance are the sole responsibility of the track's owner.

A Maintenance Record must be completed noting the date, type of maintenance, comments, completed by and signature.

Parklife is to be contacted immediately if any issues are detected.

Parklife must authorise any significant repairs and supply replacement parts. Failure to do so voids the warranty and may result in serious injury.

Pesticides and Herbicides are to be kept well clear of the modules.

Vehicles (including maintenance mowers) must be kept at least 1m from the modules.

Shrubs are to be maintained at least 1m from the modules.

New trees are to be planted at least 4m from the modules.

The following is a guideline only.

## Installation

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Ensure the pump track was installed as per Parkitetct's installation drawings.

## Maintenance

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Clear debris on the riding surface with a broom and/or leaf blower.

Clean the riding surface with a soft brush and water as required.

## Monthly Operational Inspection

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*Inspection, more detailed than routine visual inspection, to check the operation and stability of the equipment - NZS 5828:2015.*

Carry out a detailed visual inspection, including but not limited to:

Check that the safety signage is visible.

Check that no vegetation is growing up under the modules.

Check the 2m safety clearance area around the modules at any given point for hazards, including but not limited to vertical objects (park furniture, fences, barriers, etc), sharp objects, debris, potholes, and vegetation.

Check all modules and panels are present and fully bolted together.

Check for continuity, including alignment of joints between each module for a smooth transition.

Check the integrity of the riding surface along the entire track and ensure it is free from anything that would cause the user to slip, including sand, soil, leaves, gravel, oil, etc.

Check that all modules are firmly placed on a level, compact, free-draining surface and that the track's feet have not sunken into the ground.

Check that no modules are sitting in standing water.

## Minor Repairs

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Minor repairs to the Glass Fiber Reinforced Polymer (GFRP) riding surface can be done with a Solarez Polyester Resin UV Cure Repair Kit and finished with Resene Lumbersider to match the track colour. Request the RAL colour from Parklife.

## Graffiti

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Parklife should be contacted should the equipment be graffitied so they can best advise the right strategy to remove.

## Contacts

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<b>Supplier</b>	Parklife 09 871 0256 <a href="mailto:info@parklife.co.nz">info@parklife.co.nz</a> <a href="http://www.parklife.co.nz">www.parklife.co.nz</a>
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## Warranties

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Parklife passes on to the asset owner the benefit of the Parkitect Ltd Product Warranty, issued upon project completion.

Parklife provides a 2-year Installation Warranty.

Subject to Parklife Terms and Conditions.



PARKITECT®

## General Warranty

### What does this Warranty cover?

Hereby PARKITECT grants a worldwide voluntary manufacturer's warranty ("Warranty") for all of its Modular Pumptrack Products ("Products") limited to the first purchaser of the Product ("Client"). This Warranty covers defects in materials and workmanship on Products sold completely assembled by PARKITECT or an authorized PARKITECT Reseller, installed and maintained in accordance with the Owner's Manual and Assembly Guide. This Warranty gives you specific rights, and you may also have other rights, which vary from state to state.

### How long is the Warranty valid?

To the extent permitted by law and unless a shorter duration is stipulated by law, any warranties implied by law are limited in duration to maximum:

- **10 years:** for the functional strength of all precast concrete Modules,
- **5 years:** for the functional strength of all: galvanizing and non-coated steel/metal parts, solid plastic parts and wooden parts preserved by oil impregnation on a regular basis, depending on local weather conditions,
- **2 years:** on surfaced plywood boards, wood surface treatment, as well as galvanizing, sealants & paint coatings,

from the date of the transfer of risks of the Product to the Client.

Repaired or replaced Products are covered for the remainder of the original Warranty period and subject to the conditions outlined in the original Warranty, to the extent permitted by law.

### What does this Warranty not cover?

- Any Defect caused by exposure to: vandalism, misuse, intensive strain, unforeseen environmental conditions, accident, neglect, improper handling, improper transportation, abuse, an act of God, etc., is not covered.
- Any Defect related to: improper assembly, improper installation, non-compliance with recommended maintenance and care procedures, improper or incorrectly performed maintenance, repairs performed by someone other than an authorized PARKITECT Reseller, use of aftermarket products or devices in conjunction with the Product, alteration of the Product, etc., is not covered.
- Any Defect caused by normal "wear and tear" and exposure to weather, such as: loose or unscrewed nuts and bolts, worn down riding surface, chips and scratches on the riding surface, discolouration of surfaces and other cosmetic issues, cosmetic wood deformation, splintering and resin leaks, etc., is not covered.



PARKITECT®

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- Any Defect claimed more than 60 days after the first detection of the Defect, or 60 days after the Defect should have been detected during a regular inspection, is not covered.
- Any Defect on Second Hand Products such as: EX-demonstration Products, Used Products, EX-rental products, even if purchased directly from the manufacturer, is not covered.

### **How do you make a Claim under this Warranty?**

Your first point of contact for any Warranty Claim is whoever sold you the Product, be that PARKITECT AG, or any of its: Reps, Resellers, Dealers or Distributors within the world wide distribution network ("PARKITECT Contact").

To make a Claim under this Warranty, notify your PARKITECT Contact of the Defect. You will be provided with a Warranty Claim Form and instructions about how to proceed.

### **What will PARKITECT do upon receiving a Claim?**

Upon receiving a complete Claim, PARKITECT will open a Warranty Claim Protocol and perform an internal analysis of the claimed Defect. Any Product found to be defective will be refunded, replaced or repaired at PARKITECT's discretion. Shipping costs incurred from replacement will be borne by PARKITECT. In case of replacement or refund, defective Products become the property of PARKITECT. The defective parts shall be returned to PARKITECT upon request.